



July 7, 2009

To Whom It May Concern:

My name is Zana Dillard; I am a Realtor in Atlanta, Georgia. I had the pleasure of working with Operation Restoration, on a recent Short Sale. This particular Short Sale was not only extremely challenging but very time consuming. Operation Restoration was able to streamline the process by working hand and hand with the entire closing party throughout the transaction. Without a doubt, it was their expertise and efficiency that got us to the closing table and most importantly stopped another Foreclosure.

In this challenging Real Estate Market, Operation Restoration streamlines the Short Sale process; offers guidance, counseling, support and offers HOPE to Homeowners in need.

Having the opportunity to work with Operation Restoration has truly been a blessing. Their positive attitude and team approach ensures a successful transaction by enabling everyone involved to do what they do best! This is an amazing organization and I truly thankful for the hard work, expertise, dedication and commitment.

Sincerely,

A handwritten signature in cursive script that reads "Zana Dillard". The signature is written in black ink and is positioned above the printed name.

Zana Dillard